

PPG minutes March 23rd 2022 at 12.30

The meeting was held virtually via Teams

Attendees – Joan Fletcher, Erica Cross, Stuart Curwen, Barbara Pace, Sue Loft, Susan Smith, Stephen King, Hilary Chester, Dr Barathan, Graham Ward,

Apologies – Ruby Watson, Marilyn Foster

1 & 2 Chairperson's Welcome BP - welcomed all to the meeting and stated that BP and GW as joint chairs both wanted involvement in the PPG meetings and were happy to take feedback as to how this might work.

3, Matters Arising There were no matters arising from the AGM

4, Practice Update

SS – February newsletter has gone out and is available on the practice website. May will be when the next one is due, patients can sign up to receive the newsletter via a link on the website so far no-one has signed up.

A GP who was interviewed 2 weeks ago is due to visit the practice next week for a visit.

Dr Key is back from maternity leave on April 6th and will be working 3 days a week. 2 new HCA's have started at the practice.

Admin Rachel leaves on Friday and Michelle new P/T admin has started.

Covid guidelines in the practice – still wearing masks, using PPE and social distancing with no changes to the clinical areas or waiting rooms.

All admin staff are currently going through a care navigation and customer service training course provided by the CCG.

In the last 3 months 3 warning letters have been sent to 3 patients regarding verbally abusive behaviour.

2 volunteers start in April to support the practice.

Humber research have 32 patients signed up for their programme.

Loretta community link worker is planning some events.

Covid booster programme will not run from the practice but through the national booking service, uncertain what process is for care homes will be.

HC commented that she had received a text regarding vaccination and seen lots of availability she suggested that the practice could put a poster up advising patients how to book their vaccination.

BP asked SS if there were any plans for Saturday opening?

SS stated not currently

5, Presentation of An Overview of the MWP Website

SL – ran a session informing the PPG how to navigate the practice website.

BP – thanked SL for a very informative session and asked if the PPG section needed updating who to contact?

SS stated that it would be the comms team at Humber

BP asked SL if there were further presentations that she thought would be helpful for the PPG

SL responded that there were other presentations available.

SS thanked SL as she also delivers presentations to all Humber practices and has become the digital champion.

6, Discussion on recruitment of new members to make PPG more representative

_GW stated that the role of the PPG should represent the demographics of the patients and that currently is not the case and that the PPG needs to find younger people to be involved with the PPG.

JF stated that the younger age group had been represented before and perhaps look at local schools and colleges

SC asked how many extra members the PPG could cope with?

GW responded that if we had that problem, he would be delighted

SS suggested perhaps sending a text to the younger age group

JF asked about the virtual membership of the PPG

GW stated that a draft agenda had been sent to virtual members with two responses. This needed following up and that the text to the younger age group sounded like a good idea

7, PPG Facebook Page

BP asked about having a Facebook bulletin board page for the PPG citing that there are examples available from other practices especially as we are trying to target the younger population.

JF asked what the practice thought?

SS stated she would like to explore this in more detail

BP stated that she could provide links from other Facebook pages and that there could be pinned messages and the PPG email address could be added

SS stated that ultimately it would not be her decision to make.

8, Open Meeting of PPG

BP asked what the PPG thought about holding the planned public meeting in May

GW – stated that the PPG is not something that enough Market Weighton patients know about and that is something that needs addressing. Originally the AGM was going to be a real time open meeting but had to be held virtually due to Covid. The meeting currently slated for May 11th needs to be accessible to the public and this will tie in with the recruitment for the PPG.

SS – stated that she was concerned about the badging of the meeting as the PPG had originally badged it as an AGM and badging it as an open meeting may appear like the town hall meetings held last year.

GW stated that he took SS`s comments on board

SS stated it was important to use the right terminology

SK stated that he agreed with SS that this would not be a public meeting but an opportunity to meet members of the PPG

JF asked GW/BP what were their ideas?

GW – stated that people need to feel the PPG is relevant to them – what does the PPG do/expectations – a wide ranging entity.

SS stated that it would be difficult for the practice staff and trust to attend

BP suggested they could attend virtually

EC commented that she agreed with GW and the focus should be on what the PPG is/isn`t

GW stated that this needed driving forward

SK suggested a face to face meeting in the community hall around meet your PPG as Facebook appeals to the minority and use it as an opportunity to promote the PPG.

GW stated that the NHS is still under restrictions but felt that the practice should be involved.

BP suggested waiting until June

SC stated that Covid cases were rising locally again

BP suggested getting a consensus of dates

JF wondered if June was far enough away.

It was agreed that a post vacation period September date might be more realistic

9, Any Other Business

SS suggested that when Loretta holds her session at the practice that perhaps some PPG members could be available to support the session

BP informed the group that the PPG now its own email address (ppgmwp@gmail.com)

Meeting closed at 14.02

Next PPG meeting TBC