

Market Weighton Practice News

October 2019

Welcome to MWP News



The Improving Access Scheme

The scheme has been set up by the East Riding CCG to help patient's access medical appointments at a suitable time and location for themselves. The scheme offers appointments with GP's, Advanced Nurse Practitioners, Practise Nurses, Health Care Assistants, MSK and Physiotherapy Practitioners. Appointments are available outside usual GP opening times, with early morning, evening and weekend appointments available. The location of these appointments vary across the East Riding area, at GP surgery locations such as: Brough, South Cave, Beverley, Bridlington, Hedon, Hessle and Gilberdyke. To book an appointment from The Improving Access Scheme, please contact the Market Weighton Surgery as you usually would and one of our reception team will help you further.

No Prescription requests over the telephone

From the 19th of August 2019 the practice no longer accepts medication requests over the phone, please request your prescription via the NHS APP, Systmonline, your Pharmacy, your repeat prescription slip via the red box in reception or via royal mail post, please allow 2 working days for your prescription to be generated.

Thank You.

We are now open longer

Appointments are now pre-bookable from 7:30am every week day. We currently have appointments with our Health Care Assistants and Practice Nurse Team. Offering a variety of different services such as: Blood taking, Blood Pressure monitoring, Cervical Smears, Pill Reviews, Asthma Nurse Reviews, Spirometry Tests and Diabetic Nurse Reviews.

Practice Staff

We would like to warmly welcome to the practice:

Dr Saad Djoukhadar - MBBS Msc MRCGP

Dr.Djoukhadar studied medicine in Jordan University of Science and Technology. He then travelled to the UK and obtained a Msc degree in Clinical Medicine at the University of Hertfordshire. He then spent 2 years completing foundation training before returning to join the York GP vocational training scheme.

Susan Smith as our new Senior Practice Manager

We welcome Sue Smith to the practice as the new Practice Manager. Sue joins us with over thirty years' experience working in local government.

We would also like to welcome back our Healthcare Assistant, Georgie, from maternity leave.

For more information on our practice staff please visit -

www.marketweightonpractice.nhs.uk/staff

Missed Appointments

In September 2019, there were 184 missed appointments, resulting in over 36 hours of lost clinical time. We urge that if you are unable to make your appointment please let us know, so the appointment can then be offered to another patient.

Flu Vaccinations

We are now offering Flu Vaccinations for our patients that are 65 years and over. Clinics are running on a Tuesday and Thursday, please contact the surgery to book in.

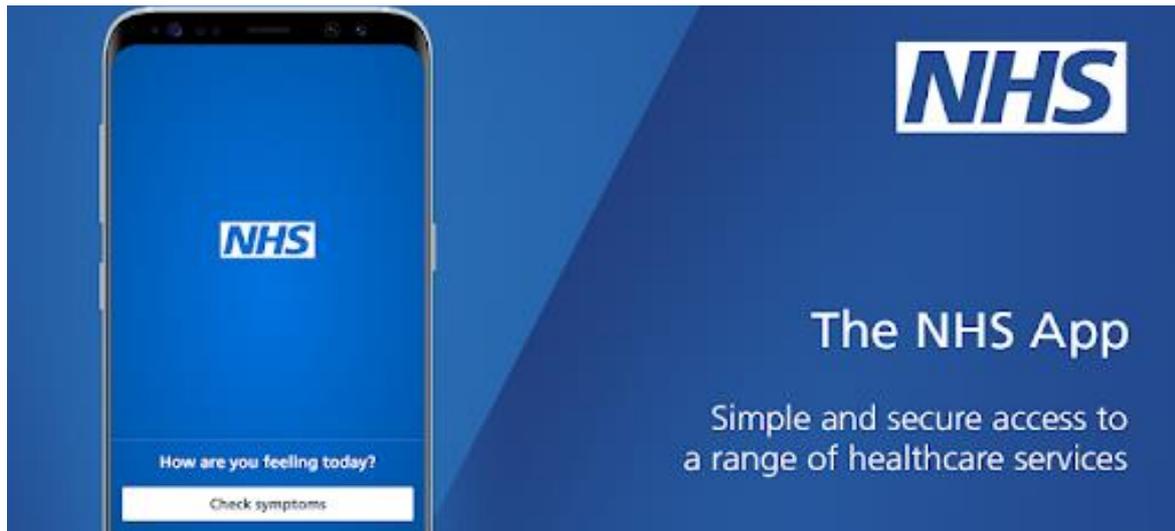
Flu Vaccination Clinics for 64 years and under are due to begin on Monday 4th November with clinic times from 8:15am to 5:30pm. Clinics are now available to book in to.

Would you be interested in becoming a member of our Patient Participation Group?

We are always interested in welcoming new members, especially if you are aged between 16-18 years old and have an interest in medicine or an associated career. Joan Fletcher the chair of the PPG would like to hear from you, please make contact with Joan via the surgery.



Download the new NHS today



The NHS APP is the latest piece of technology created to help patients access their local general practice, as easily and stress free as possible.

The NHS APP offers a wide range of services, our services include: making, cancelling and changing appointments, with GP's, Advanced Nurse Practitioners, Practise Nurses, Physiotherapists and Health Care Assistants. Ordering your repeat prescription online and viewing your own medical summary records.

The APP also offers an A-Z Conditions and Treatments service which gives trusted information and advice on hundreds of conditions, this includes: an overview of your condition and symptoms you may experience, advice on when to visit your GP and how to treat or prevent your condition.

The APP also has access to the 111 ONLINE system which asks you a series of questions regarding your health complaint/condition to determine when you need to get help and where the best place is for you to be seen.

The NHS APP is available on any smart phone device or tablet that has access to the Google Play Store or The Apple Store, for help setting up the APP or for more information please contact the surgery or visit WWW.NHS.UK

Don't have access to a smart phone device?

Systmonline is also available to anyone with access to a computer or laptop, offering similar services to the APP. To create an account, please come down to the Market Weighton Practice with a form of photographic ID, and the Reception staff can create an account for you, or to find out more information visit our website



Think you need medical help right now? Call 111

You can help us help you get
the right medical attention urgently.

Our fully trained advisors
are available 24 hours
a day and can put you
straight through to
healthcare professionals.

**HELP US
HELP YOU**
KNOW WHAT TO DO

Heidi Nielsen, Nurse

CALL
111

NHS 111 now have the facility to book appointments directly at Market Weighton Practice. Once triaged, if they advise that a GP appointment is the most appropriate course of action and you need to be seen within 24 hours, they can book the appointment for you.

The NHS 111 service is available 24 hours per day, 7 days per week.

